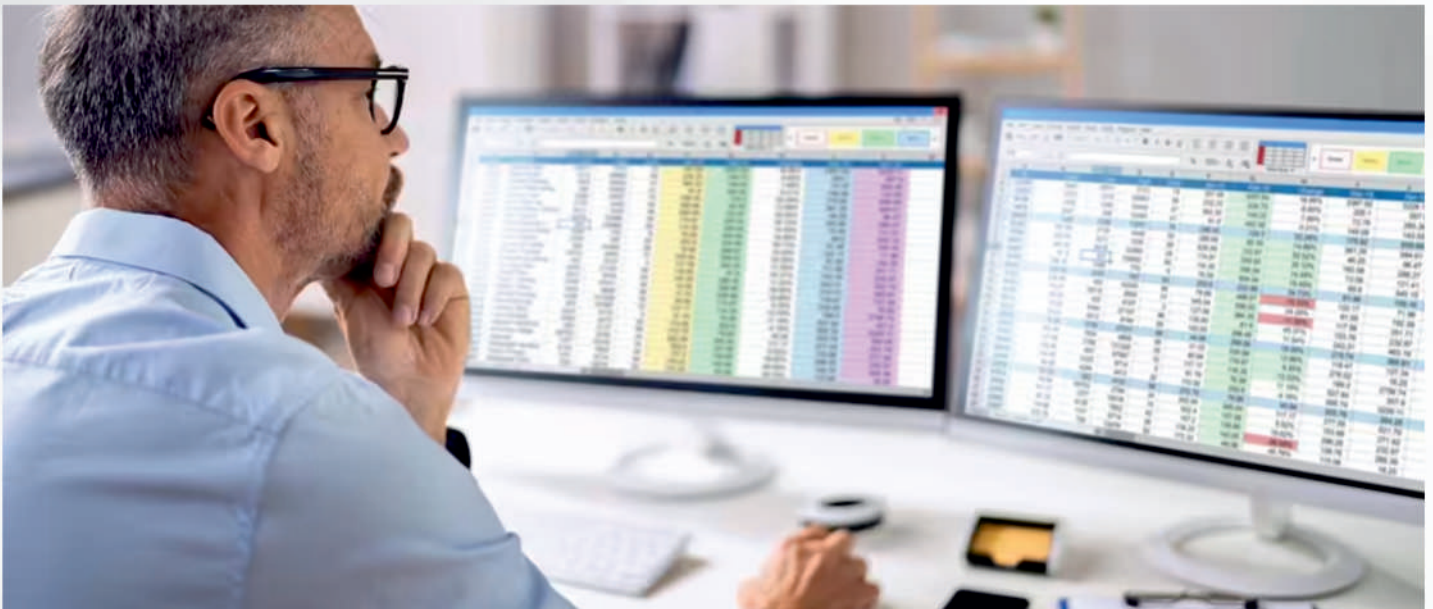# Hilight

HEALTHCARE

100% PLACEMENT

TRAINING MODE

ONLINE&OFFLINE

www.hilighthealthcare.in

Hilight is a healthcare company that focuses on Medical billing, Medical Transcription and is a provider of Revenue cycle management solutions to healthcare providers, hospitals, and healthcare systems in the United States. Hilight Healthcare was founded by enthusiastic leaders who collaborated with a comprehensive experience of over 30+ years in the healthcare industry. Hilight enables hospitals, healthcare systems, medical groups, medical billing companies, health plans, boutique RCM software, and services firms to grow and thrive. We take a technology-led, people-first approach to transforming your business processes. We infuse scalability and apply our best practices and process automation platform to help you achieve market-leading clinical, administrative, and financial outcomes.

VISION

MISSION

Our vision is to be the World's Most Trusted Healthcare Transformation Company delivering World-class solutions that enable healthcare providers to offer their customers affordable, high-quality healthcare for a better & healthier life.

Our goal is to be recognized as the World's Leading Provider of Integrated Healthcare Business process transformation and outsourcing solutions using a unique blend of in-depth process knowledge and proven technology
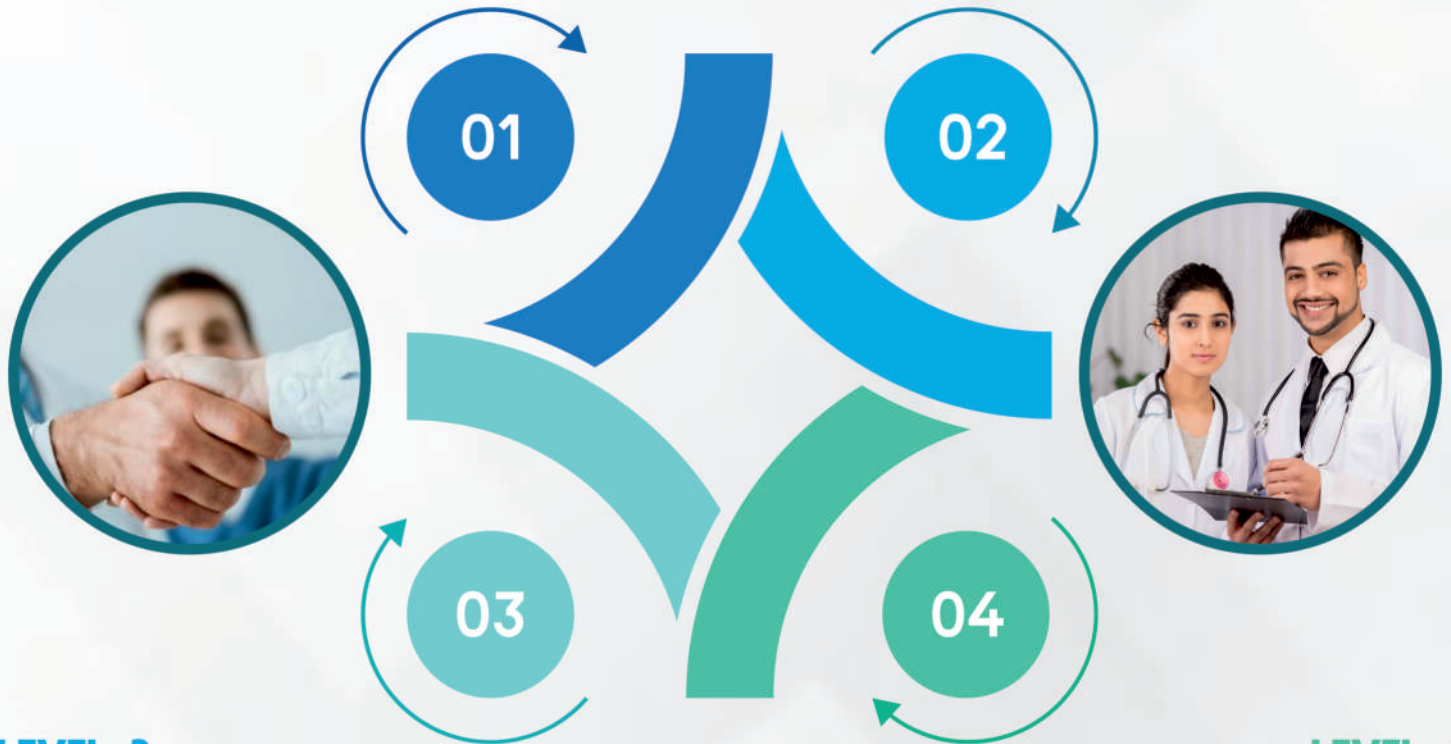
LEVEL-1

At Level 1, for every client a protocol manual is created and updated regularly The protocol contains policies, procedures, and billing rules for that particular client.

LEVEL-2

At Level II, regular audits are done on every single employee at defined frequencies. Only personnel who give consistent quality are retained in the system.

01

02

03

04

LEVEL-3

At Level III, each employee's daily output is also audited, through a combination of self-audits, peer audits, and by the respective supervisor. Customer feedback is taken quite seriously with senior management involved in reviews.

LEVEL-4

Wherever possible the feedback is identified to the person/process and rectification is done so that the errors are not repeated.

WHAT WE OFFER

★ Significant improvement in practice administration, Cost reduction and Increased cash flow.

★ Timely submission and guaranteed follow-up on claims to avoid any delays.

★ Maximized reimbursement on claims submitted.

★ Expert coding solutions.

★ Credentialing services.

★ Maximized collections on Legacy AR or Old AR.

★ Guaranteed client satisfaction.

OPTIMIZING YOUR HEALTHCARE REVENUE CYCLE WITH OUR EXPERT CODING AND AUDIT SERVICES :

In today's complex healthcare landscape, coding is not only an essential part of the revenue cycle but also a significant factor in determining reimbursement rates. Accurate coding ensures that healthcare providers are properly compensated for the services they deliver, yet the intricacies of ICD-10 compliance and changing payer requirements often make this task a daunting one. Hilight offers a seamless solution, allowing you to focus on what matters most patient care.

WHY CHOOSE HILIGHT HEALTHCARE :

When you partner with Hilight, you gain access to a team of highly experienced, certified coders, eliminating the need for costly and time consuming hiring processes. Each coder we deploy comes with the required certifications and undergoes rigorous vetting and continuous training to ensure they are aligned with the expectations and standards of your organization. By leveraging our expertise, healthcare providers can avoid the common pitfalls of coding errors, denials, and delays in reimbursement, leading to more efficient operations and improved financial performance.

OUR COMPREHENSIVE CODING AND AUDIT SERVICES :

At Hilight, accuracy is the cornerstone of our coding services. We implement stringent audit procedures at every step of the process, from initial chart coding to final billing. This ensures that coding is done accurately, reducing the risk of denials and other costly errors. By adhering strictly to ICD-10 standards and staying updated on the latest payer trends, we help our clients avoid potential compliance issues and maintain a smooth revenue cycle. At Hilight, we understand that the revenue cycle is the lifeblood of any healthcare organization. Errors in coding not only delay payments but also put compliance at risk, potentially leading to audits and penalties. With our coding and audit services, we take the burden of coding accuracy off your shoulders, allowing you to focus on your core mission—delivering excellent patient care. Our services are designed to optimize your revenue cycle, improve operational efficiency, and ensure financial stability.

KEY BENEFITS OF HILIGHT CODING SERVICES:

★ **ICD-10 Compliance:** Full compliance with ICD-10 coding standards , ensuring accuracy and preventing coding-related denials.

★ **Reduced AR Backlogs:** By improving coding accuracy, we significantly reduce Accounts Receivable (AR) backlogs, decreasing denials and improving First-Pass Resolution (FPR) rates.

★ **Reduced DNFB:** Our efficient processes lead to a noticeable decline in Days Not Final Billed (DNFB), allowing for faster claim submissions and quicker reimbursements.

★ **Enhanced Patient Care:** Accurate coding translates to better resource allocation, improved documentation, and ultimately, enhanced quality of care for patients

★ **Documentation Improvement Suggestions:** Our team provides recommendations to improve provider documentation, leading to more accurate coding and better financial outcomes.

★ **Fast Turnaround Time:** We ensure that charts are coded within a turnaround time of 24-48 hours, minimizing delays in the revenue cycle.

★ **Reliable Data Reporting:** Our detailed and transparent data reporting allows you to track progress, identify trends, and make informed decisions.

A TRUSTED PARTNER IN YOUR SUCCESS :

At the heart of our services is a commitment to both accuracy and client satisfaction. We work closely with your team to understand your unique needs and tailor our solutions accordingly. Whether it's ensuring compliance with the latest coding regulations, providing insights to improve provider documentation, or simply speeding up the coding process, Hilight Healthcare is here to support you every step of the way.

INFRASTRUCTURE

A company's strength can always be Evaluated on the basis of both Hardware and Human resources it possesses.

Hilight Healthcare is enriched with both. Below is the overview:

100+ Workstations

High-Speed Data

Uninterrupted power supply

SECURITY

SECURITY

- **VPN** Secured VPN and Network.

- 24/7 security owing to an advanced access control system.

- HIPAA-compliant infrastructure and communication channels.

- Secured File transfer protocol for safe file sharing from client.

- Extensive security management systems are in place with 24/7 monitoring facilities for all workstations.

COMMUNICATION TOOLS

Toll-Free Telephone Lines/ Connections.

Video Conferencing facilities across centers

Dedicated and direct number for each client to connect with dedicated Account Managers.

EHR / PM USED

At Hilight Healthcare, the cumulative experience of the Leadership team along with the Department Heads have cumulatively added experience not limited to most of the EHR/PM available for billing.

CONCLUSION

In the evolving world of healthcare, coding plays an indispensable role in both operational efficiency and financial sustainability. With Hilight Healthcare Health, you benefit from a team of highly - skilled coders who ensure accuracy, compliance, and fast turnaround times, all while relieving you of the administrative burden of managing this complex process in - house. By choosing Hilight , you can focus on providing high - quality patient care, while we handle the intricacies of your revenue cycle, setting the stage for long - term success.

Hilight
HEALTHCARE